

MAHARASHTRA POLLUTION CONTROL BOARD

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Mumbai-400 022.

No. MPCB/AS(T)/TB/B- 914

Date : 2 /03/2016.

C I R C U L A R

Sub:- Submission of Action taken report in respect of grievance/ complaint received on PG Portal/ Aapale Sarkar Portal/ VIKAK and items referred to by Hon'ble Chief Minister's Office/ Chief Secretary's Office/ Minister's Office/ Secretary's Office on priority within stipulated time frame of 5 working days.

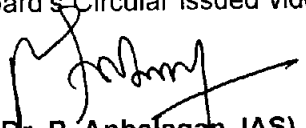
- Ref.:- 1) Env. Dept.'s letter No. ENV-2016/C.R.-12/T.C.-3 dtd. 05/02/2016.
2) Env. Dept.'s e-mail dtd. 06/02/2016.
3) Addl. C.S., Env. Dept.'s Office Note/ letter dtd. 26/02/2016.
4) Board's Circular vide letter No. MPCB/AS(T)/TB/B-820 dtd. 26/02/2016.

This has reference with the various pollution related grievance/ complaint received on PG Portal/ Aapale Sarkar Portal/ VIKAK and items referred to by Hon'ble Chief Minister's Office/ Chief Secretary's Office/ Minister's Office/ Secretary's Office. It has been observed that, these grievance/ complaint are not attended on priority and action taken report is not submitted within stipulated time as a result of which grievance/ complaint are pending in the Board from prolong period.

Hon'ble Additional Chief Secretary, Env. Dept. vide letter dtd. 26/02/2016 has directed the Board to investigate grievance/ complaint received on PG Portal/ Aapale Sarkar Portal/ VIKAK and items referred to by Hon'ble Chief Minister's Office/ Chief Secretary's Office/ Minister's Office/ Secretary's Office on top priority and submit the action taken report within 5 working days.

Therefore, it is directed that these grievance/ complaint/ issues are to be attended immediately by the concerned Sub-Regional Officer/Regional Officer on top priority within 5 working days and immediately submit action taken report to the concerned Head of Department/ Area Coordinator. Head of Department/ Area Coordinator shall ensure that action taken report shall be communicated to the applicant by uploading the same on MPCB's sub-account on PG Portal created by the Environment Department within 7 working days from the receipt of the grievance/ complaint in the Board. In case of delay in submission of action taken report within stipulated time period, concerned officer will be held responsible and disciplinary action will be initiated against him/her accordingly.

This Circular comes in force with immediate effect superseding Board's Circular issued vide letter No. MPCB/AS(T)/TB/B-820 dtd. 26/02/2016.


(Dr. P. Anbalagan, IAS)
Member Secretary

For information:
Hon'ble Chairperson, M.P.C. Board, Mumbai.
To,
All HODs/TA, CC-CAC Cell, M.P.C. Board, Sion, Mumbai.
All ROs/ All SROs/ All FOs, M.P.C. Board.