

| Sr No | Presentation Evaluation Parameters for Selection of Service Provider for SLA based Operation and Maintenance of IMIS | Max Marks |
|-------|--|-----------|
| 1     | Understanding of MPCB Organisation and Scope of Work   | 3         |
| 2     | Support Methodology for IMIS Subsystems  | 5         |
| 3     | Software Modules development process and integration Strategy and timeframe  | 5         |
| 4     | Resource / Spares management and mapping with respect to SOW   | 3         |
| 5     | Strategy to meet required SLA  | 2         |
| 6     | List 5 prominent challenges identified and their mitigation strategy   | 2         |
|       | <b>Total Marks for Presentation</b>  | <b>20</b> |